

Thornage Hall Independent Living Policy and Procedure Whistleblowing





Whistleblowing is when you tell people about something serious that should not be happening.



If you find out someone is doing something wrong, you must tell your Keyworker, House Team Leader or Sharon (registered Manager).



Please don't find it hard to talk about it. You will not get in trouble for sharing the information.



This will be confidential and we will not tell people that you have spoken to us about the issue, unless we really have to.



If a crime has been committed we will have to tell the police.



Please give truthful information.



Someone will be chosen to look into your complaint.



When we have investigated your complaint we tell you what has happened.



We will always listen and take your concerns seriously.